



September 18, 2006

ReadyMinds
Attention: Mr. Randy Miller
Meadowlands Corporate Center
1099 Wall Street
Lyndhurst, NJ 07071

Dear Mr. Miller,

I'd like to express my appreciation to ReadyMinds for the recent Distance Credentialed Counselor Training held at Wisconsin Lutheran College on September 15-16, 2006. Not only do I appreciate the willingness of ReadyMinds to lead the efforts toward professional training in this new field, but I also compliment the organization in identifying and using excellent staff in carrying out the DCC trainings. In particular I would like to recognize Harvey Schmelter-Davis and Lisa Miller.

Lisa's organizational and customer service skills were excellent. We had some unique logistical needs for our training, but Lisa made the process of arranging and setting up the event very easy. From registration to shipping of supplies, I was confident that Lisa would follow through. She was courteous and nice to work with.

Harvey Schmelter-Davis did an exemplary job as our trainer. He took time to understand our unique needs as most of our staff will be focusing on clinical work using DC. He was patient and understanding with participants who were still leery of DC. He was also challenging and interesting to those who came with a background in DC. Harvey exemplifies the professionalism that makes the credential of DCC a respectable achievement.

Thanks again for offering this training and selecting staff members who made our training a joyful and exciting experience.

Sincerely,

Dan Nommensen
CFC Program Operations Director
Wisconsin Lutheran Child & Family Service, Inc.

cc: Harvey Schmelter-Davis